

## **1. InterRail Pass definition**

An InterRail Pass consists of a ticket and a Pass Cover that includes the Travel Report. Neither the ticket nor the Pass Cover is valid on its own. Those who travel using one without the other risk payment of a full-fare ticket and a fine.

## **2. An InterRail Pass is strictly personal**

An InterRail Pass is strictly personal, non-transferable and valid only upon presentation of a passport or other recognised travel identification document. Those who travel without a passport or a legal equivalent to be presented together with the Pass risk payment of a full-fare ticket and a fine.

## **3. Recording personal, ticket and journey details in the Travel Report**

All InterRail Pass holders must fill in the personal and ticket details in the Pass Cover Travel Report before using the Pass. Before boarding a train, bus or boat, each journey must be recorded in the Journey Details section of the Travel Report in blue or black ink. Those who travel without having recorded these details risk payment of a full-fare ticket and a fine.

## **4. Flexi Pass: Filling in the Travel Calendar box**

Flexi Pass holders may choose the days on which they travel within a longer period of overall validity. Before boarding the first train, bus or boat on a travel day, the date must be correctly entered in blue or black ink in the corresponding Travel Calendar boxes on the ticket. Those who travel on a date that has not been entered on the ticket risk payment of a full-fare ticket and a fine. Once entered, a travel date may not be corrected, as it can be considered an attempt at fraud. The correct date must be entered in the next travel day box.

## **5. Flexi Pass: Overnight journeys**

If a trip on a direct overnight train departs after 19.00h and arrives after 04.00h, it is only necessary to enter the date of arrival in the Travel Calendar boxes on the ticket. This also covers travel between 19.00h and 24.00h on the day of departure, as long as the day of departure and arrival both fall within the overall period of the Pass's validity. When using an overnight ferry covered by the Pass, either the date of departure or arrival may be entered in the Travel Calendar boxes on the ticket.

## **6. Travelling within your own country**

An InterRail Pass is valid for travel on the lines of all participating railway companies (see the list on the cover of your Pass), with the exception of the lines in your country of residence. For travel in your country of residence, you need to buy a regular ticket. These are often sold at reduced fare to InterRail Pass holders if purchased in the country of residence while your Pass is valid.

## **7. Misuse of an InterRail Pass**

Aside from the payments and fines detailed above in connection with incorrect use of an InterRail Pass by the legal Pass holder, railway staff are authorised to confiscate a Pass which appears to be forged, which is being used by anyone other than the person to whom it was issued, or on which personal details or travel dates have been altered. This can be considered to be an attempt to perpetrate fraud against both Eurail Group and the national railway company they are travelling on. This will be reported to legal authorities, who will determine the proper penalties.

## **8. Period of validity**

An InterRail Pass is valid within the overall time period indicated on the Pass. Travel can begin after 00.00 hours on the first day printed on the Pass, and the last trip must be finished by midnight (24.00 hours) on the last day of validity.

## **9. 1st and 2nd class**

An InterRail Pass is valid for travel in the class indicated on the ticket. 1st class passes are also valid in 2nd class cars. Those wishing to travel 1st class with a 2nd class Pass must pay the full difference between 1st and 2nd class fare on the respective route. There is no refund for 1st class Pass holders travelling in 2nd class.

## **10. Eligibility**

An InterRail Pass may only be used by residents of Europe, the Russian Federation or Turkey.

## **11. Seat availability and reservations**

An InterRail Pass does not guarantee a seat in a train or boat, unless a reservation is secured in advance. For certain trains and ships, reservations are compulsory and surcharges may apply. Fees for seat reservations, sleeping accommodation, port taxes, meals, and other services while onboard trains and boats are not included in the Pass.

## **12. Lost, stolen or damaged passes**

A duplicate InterRail Pass unfortunately cannot be issued for those that are lost, stolen, or damaged in such a way that they are unusable.

## **13. Refund policy**

Refunds can be applied for if an InterRail Pass is returned to the point of sale before the first day of validity, or up to one month after the last day of validity if the Pass has been certified as "UNUSED" by a European railway before the first day of validity. In both cases, the entire cost is refunded, less a 15% cancellation fee. Passes that are (partially) used, lost or stolen will not be refunded or replaced.

## **14. Compensation policy in event of train delays**

In the event that you experience three or more train delays that are longer than 60 minutes each, you can request compensation from the Eurail Group. For further information, please refer to [www.eurailgroup.com/compensation.aspx](http://www.eurailgroup.com/compensation.aspx).

## **15. Responsibility**

Eurail Group G.I.E. cannot be held responsible for damages or extra costs incurred due to loss of baggage, theft, force majeure, strikes, or cancelled trains. However, in some of these cases, the Conditions of Carriage from the specific carrier may be favourable to claims.

## **16. Liability**

Issuing offices and the Eurail Group G.I.E. act only as the intermediary of European carriers, and are not liable for operation of national rail services.

## **17. Legal provisions**

For an InterRail Pass valid in more than one country, transportation is subject to the "Uniform Rules concerning the contract for GCC-CIV/PRR". For InterRail Passes valid in one country only, the legal provisions of that country apply. For journeys by sea, the legal provisions of the individual sea carrier apply. In the event of a conflict between English and other translated texts, the English text (see [www.eurailgroup.com/InterRailCOU.aspx](http://www.eurailgroup.com/InterRailCOU.aspx)) shall prevail.